

Diploma Certificate in Airline Travel & Tourism and Hospitality Management – 1 Year

Syllabus Outline

PAPER I – Tourism: Concepts, Principles, and Policies

- Introduction to Tourism and its Types
- Principles of Sustainable and Responsible Tourism
- Tourism Development in India
- Tourism Policies and Promotional Strategies
- Government and International Tourism Organizations

PAPER II – Travel, Tour & Hospitality Management

- Basics of Tour Planning and Travel Agency Operations
- Hotel and Resort Operations
- Hospitality Customer Service Essentials
- Event Management in Hospitality
- Health and Hygiene Standards in Tourism

PAPER III – Modes of Transportation and Airline Ticketing

- Overview of Transportation in Tourism
- Airline Industry Operations and Airport Procedures
- Ticketing Process: Manual and Online
- IATA Codes, GDS Systems
- Reservation, Cancellation, and Refund Rules

Program Highlights

- Travel Operations, Ticketing & Hospitality
- Tourism Trends & Government Policies
- Customer Service & Logistics Skills
- Industry-Ready Curriculum
- Career-Oriented and Globally Relevant Training